

Privacy & Data Protection Notice (UK GDPR)

Mountain To Oceans

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Mountain To Oceans is committed to protecting your personal data in accordance with the *UK General Data Protection Regulation (UK GDPR)* and the *Data Protection Act 2018*.

Who We Are

Mountain To Oceans provides outdoor education, training, and experiential learning. We act as the *Data Controller* for all personal data we collect.

What Data We Collect

- Name, date of birth, and contact details
- Course and booking information
- Emergency contact details
- Relevant medical, dietary, or accessibility information
- Parental or guardian details (for participants under 18)
- Accident, incident, or safeguarding records (where required)

Medical and safeguarding data is collected only where necessary for safety or legal reasons.

How We Use Your Data

- Deliver outdoor education and experiential activities
- Manage bookings, enquiries, and administration
- Ensure participant safety and wellbeing
- Meet safeguarding, health & safety, and insurance obligations
- Communicate essential pre-course and operational information

We do not sell personal data and do not use automated decision-making or profiling.

Lawful Basis for Processing

- Consent
- Contractual necessity
- Legal obligation

- Vital interests
- Legitimate interests

Sharing Your Data

- Mountain To Oceans staff and instructors
- Emergency services, where required
- Insurance providers
- Safeguarding or regulatory authorities

All data sharing is carried out lawfully, securely, and proportionately.

Data Storage & Retention

Personal data is stored securely with restricted access. We retain data only for as long as necessary to meet legal, insurance, and safeguarding requirements, after which it is securely deleted or destroyed.

Your Rights

- Access your personal data
- Correct inaccurate or incomplete data
- Request erasure (where applicable)
- Restrict or object to processing
- Withdraw consent at any time
- Request data portability

To exercise your rights, please contact us using the details provided above.

Complaints

If you have concerns about how your data is handled, you may raise them with us directly. You also have the right to contact the *Information Commissioner's Office (ICO)*:
www.ico.org.uk | 0303 123 1113

Children & Young People

We take additional care when processing children's personal data. Parental or guardian consent is obtained where required, and data is used strictly for education, safety, and safeguarding purposes.